CONTAINMENT

STRENGTH/WEAKNESS SELF-ASSESSMENT
Assess the following characteristics of your department on the strength/weakness scale below each item.

1. My department seeks a partnership approach with our outside inspection and containment provider
   - Score [ ] out of 10

2. My provider supports the directives of the quality department
   - Score [ ] out of 10

3. My provider delivers customizable solutions to my team
   - Score [ ] out of 10

4. My provider works with my team to identify and communicate the impact of their solutions on the sustainability of my facility
   - Score [ ] out of 10

5. My provider has engaged a management team that maintains control of the inspection process and provides clear oversight of the entire project
   - Score [ ] out of 10

6. My provider collaborates with my team to initiate improvements to the partnership that strengthen our inspection protocols
   - Score [ ] out of 10

7. My provider utilizes a transparent pricing strategy that provides us, and our suppliers, with a sustainable partnership
   - Score [ ] out of 10

8. My team values the set of project documents of our provider as an asset to their operation
   - Score [ ] out of 10

9. My provider’s best practices and project-related training drive successful project management
   - Score [ ] out of 10

10. My provider utilizes data reporting tools and resources that exceed the expectations of my production and inspection team
    - Score [ ] out of 10

Looking to improve your score? We’re ready to assist you! Get in touch at www.sustained-quality.com

SUSTAINED QUALITY
WE ARE RAISING THE QUALITY BAR.
YOUR FULL-SERVICE PARTNER.

Sustained Quality Group was formed by a team of quality professionals with deep experience in the quality sort and containment fields. We understand the importance of solving your manufacturing challenges. We want to be your full-service partner.

SQ’s mission is to raise the bar on quality, both for our customers and within our own organization. Ask about our employee and safety training.

AREAS OF EXPERTISE

PRODUCTION SUPPORT
- End-of-Line Inspection
- In-Process Point Management
- On-Site Assembly
- Rewind

QUALITY ASSURANCE
- Launch Support/PPAP
- Quality Wall
- Level 2 Containment
- Supplier Containment

OEM SOLUTIONS
- Full-Service Quality Management
- Quality/Quantity Monitoring (SSC, Q. Help, CSI/CS2)
- Service Parts Management

CONTRACT/MANAGED SERVICES
- APQP/PPAP
- Contract Engineering
- Supplier Management/Audits
- Customer Liaison
- Capacity Analysis
- Production Launch

LOGISTICS
- Assembly
- Warehouse
- Sequencing

TECHNOLOGY
- Customizable Data Portal
- Real-Time Analytics
- Log-In from Any Device
- Ease of Access

ACTIVE LIAISON

ALABAMA
- Tuscaloosa

CALIFORNIA
- Fremont

INDIANA
- Fort Wayne
- Mishawaka
- Shelbyville

ILLINOIS
- Belvidere

KENTUCKY
- Elizabethtown
- Glasgow

MICHIGAN
- Adrian
- Detroit
- Flint
- Howell
- Lansing
- Orion

MISISSIPPI
- Canton

MISSOURI
- Wentville

NORTH CAROLINA
- Cleveland
- Fletcher

OHIO
- Clyde
- Marion

SOUTH CAROLINA
- Spartanburg

TENNESSEE
- Chattanooga

TEXAS
- Arlington
- Garland
- Denton

Various locations throughout USA, Canada and Mexico.

OEM ONSITE

GM ESEP APPROVED VENDOR
- GM CS2-APPROVED VENDOR
- MONTGOMERY, AL
- WEST POINT, GA
- TUSCALOOSA, AL
- HUNTSVILLE, AL
- MISHAWAKA, IN
- PRINCETON, IN
- GEORGETOWN, KY
- NEWNAN, GA
- DECHERD, TN
- REDLANDS, CA
- BUFFALO, WV

ENGINEERING

STRENGTH/WEAKNESS SELF-ASSESSMENT

Assess the following characteristics of your department on the strength/weakness scale below each item.

1. A strong, documented process and strategy for APQP/PPAP
2. Ability of the department to handle increased PPAP demands
3. Trained associates with a task-force approach to problem solving
4. Documented preparation process for surveillance audits
5. Liaisons or representatives that protect the facility’s interests at customer locations
6. Team’s ability to develop underperforming suppliers and drive them toward sustainable practices to benefit our organization
7. Processes for handling customer complaints or rejections
8. Process for identifying and managing nonconformities from my supply base
9. Conformity amongst other departments including production, shipping, and human resources in managing manufacturing challenges that impact the entire facility
10. Departments have budgets that promote unified solutions, taking into consideration the complete costs related to production and inspection

SCORE ________ OUT OF 100

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